



## Refund Policy

### **Cancellations Policy: Guest Cancellations**

If you need to cancel any retreat, cancellation fees will apply. Any notice of cancellation must be provided in writing.

Please refer to the following for a breakdown of applicable cancellation fees:

There is no cooling-off period when purchasing or booking any of our retreats. If you cancel 90 days or more before your Start Date, you will be refunded the full amount paid up to that date for your retreat. This excludes the 30% deposit per person which is non-refundable.

If you cancel between 60 – 90 days before your Start Date, you will be refunded 50% of any sums paid. This excludes the 30% deposit per person which is non-refundable

Cancellations less than 60 days before the start date of your retreat are non-refundable and will result in a forfeit of any and all sums paid.

Due to our need to commit to accommodation and other arrangements in advance, exceptions to our policy cannot be made for any reason.

### **Cancellations Policy: Cancellations made by us**

If for any reason our retreat has to cancel or change the start date of any retreat, for any reason whatsoever, you're entitled to transfer the sums paid to another retreat (either scheduled or at some future time within the next two (2) years) to be used as credit.

Alternatively, you may request a refund of payments made which will be accommodated for insofar as is possible, taking into consideration any

non-retrievable costs to which we committed in anticipation of your retreat. These costs are room costs, food costs, toiletries costs, staff costs etc.

**Please note** Andrea has NEVER canceled a retreat. Doing so would only occur if suggested by the guest.

In event that there are irreconcilable differences 30% of full retreat payment will be kept by retreat facilitator / Andrea to cover any costs and expenses.

## TERMINATION

If at any time we feel you have violated these Terms and Conditions, then We shall immediately terminate our working relationship if we feel you will cause a disruption to other guests, instructors, staff, or our retreat facilitator. We may cancel your retreat, use of our website, and any related communications as we deem appropriate. It is within our sole discretion to do so.

**Please note:** where this is the case, the 30% deposit fee is non refundable.

These policies are in place beginning January of 2011 until present day or until the future date of December 2023.

### **Please note: refunds may take up to 30 days**

This refund policy is set up for any retreat ran in California, Arizona, or Las Vegas.